

## **Splunk IT Service Intelligence (ITSI)- Course Outline**

## **Topics**

- ➤ Introducing ITSI
- Glass Tables
- Managing Notable Events
- > Investigating Issues with Deep Dives
- > Installing and Configuring ITSI
- Designing Services
- Data Audit and Base Searches
- > Implementing Services
- > Thresholds and Time Policies
- Entities and Modules
- > Templates and Dependencies
- Anomaly Detection
- Correlation and Multi KPI Searches
- Aggregation Policies
- Access Control
- Troubleshooting ITSI